

Basic Service Guide for Refugee Claimants



If you cannot find the service your client needs please contact a Settlement partner under First Steps, and we would be happy to help you.

FIRST STEPS

Ask if they have connected with a settlement agency. If they have not, suggest they contact one of these agencies:

Collège Boréal
(Downtown - Francophone)
519-253-1525

Matthew House
Refugee Welcome Centre
Drouillard Rd., Windsor
519-945-76274

Multicultural Council
of Windsor and Essex County
(Downtown & East Windsor)
519-255-1127

South Essex Community Council
(Kingsville & Leamington)
519-326-8629

Women's Enterprise Skills
Training of Windsor Inc.
(Downtown)
519-256-6621

YMCA of Western Ontario
(Downtown)
519-256-7330



SHELTER

Shelter with Supports

Angela Rose House
519-915-0885
(Refugee Claimant
Women & Families)

Matthew House
Refugee Welcome Centre
519-945-7627
(All Refugee Claimants)

Nisa Homes
1-888-456-8043
(Women & Children)

Windsor Residence for Young Men
226-221-8624
(Males 16-24)



Homeless Shelters

Downtown Mission
519-973-5573

Salvation Army
519-253-7473
(Men Only)

Welcome Centre
519-971-7595
(Women & Families Only)



HEALTH CARE

Interim Federal Health

Providers list found at:
ifhp-pfsi.medavie.bluecross.ca
or call 1-888-242-2100

Clinique Francophone
519-966-5010

Multicultural Council
of Windsor and Essex County
Newcomer Health
519-255-1127

VON Immigrant
Health Clinic
519-916-4370



COUNSELLING

Family Services Windsor-Essex
(City & County Locations)
519-966-5010

Multicultural Council
of Windsor
519-255-1127

Windsor Women Working
with Immigrant Women
519-973-5588

SETTLEMENT & ORIENTATION

Settlement Workshops and Ongoing Supports

Centre Communautaire Francophone
Windsor-Essex-Kent Inc.
519-948-5545

Collège Boréal
519-948-6019
(Francophone)

Matthew House
Refugee Welcome Centre
519-945-76274

Multicultural Council
of Windsor and Essex County
519-255-1127

New Canadians' Centre of Excellence Inc.
519-258-4076

South Essex Community Council
519-326-8629

Unemployed Help Centre
519-944-4900 ext. 122

Women's Enterprise Skills
Training of Windsor Inc.
519-256-6621
(Women only)

Windsor Women Working
with Immigrant Women
519-973-5588

YMCA of Western Ontario
519-256-7330

EMPLOYMENT

Job Listings & Resource Centres

City of Windsor
Employment & Training Services
519-977-6444

Collège Boréal
519-948-6019
(Francophone)

New Canadians' Centre of Excellence Inc.
519-258-4076

South Essex Community Council
519-326-8629

Unemployed Help Centre of Windsor Inc.
519-944-4900

Windsor Women Working
with Immigrant Women
519-973-5588

Workforce WindsorEssex
WEjobs
workforcewindsorEssex.com/wejobs

YMCA of Western Ontario
519-256-7330

Resumes & Employment Supports



Multicultural Council
of Windsor and Essex County
519-255-1127

Women's Enterprise Skills
Training of Windsor Inc.
519-256-6621

LANGUAGE

Language Assessment

Language Assessment &
Resource Centre
519-253-2724



English as Second Language Classes

Mason Education Centre
519-253-5006
(Windsor)
519-322-1688
(Leamington)



Elementary & Secondary School

Newcomer Reception Centre
519-985-6333

Centre Communautaire Francophone
Windsor-Essex-Kent Inc.
519-948-5545